

IPD-FO-01-00

Survey form of hospitalized patient

Dear patient

This questionnaire is to measure your satisfaction with the services provided by this medical center, so please use it to improve the quality level.

Gender: Male Female Date: Country or city:.....

Row	Title	Excellent	Good	Average	Weak	Very weak
1	Conducting clinical examinations and providing necessary information by treating doctors					
2	The way doctors treat					
3	Courtesy to treat and provide services by nurses					
4	Courtesy to treat and provide services by service workers					
5	How to provide paraclinical services(include x-ray, laboratory services, scan ...)					
6	Courtesy to treat and provide reception services					
7	Courtesy to deal with and provide security services					
8	The quality of hotel services including bed, daily change of clothes and sheets					
9	Cleanliness and general hygiene of the hospital					
10	Protecting the patient's privacy when transferring to other units of the hospital					
11	Quantity and quality of food					
12	Courtesy to treat and provide services of the international office					
13	Your satisfaction from the quality of Communication system(include telephon, wi.fi,...)					
14	Your satisfaction from ventilatin and cooling system and technical equipment					
15	Your satisfaction from discharging process					

Please provide us with your suggestions and comments.

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